

If you would like to report an Adverse Event (medication side effect), Product Quality Complaint (problem with one of our products), or if you are seeking medical information, please use the contact information for the country where you are located. In addition to contacting Janssen, tell your healthcare provider if you have a side effect and refer to your local product information for additional side effect reporting instructions.

COVID-19 VACCINE CUSTOMER CONTACT INFORMATION				FOR ADVERSE EVENT/PRODUCT QUALITY COMPLAINT REPORTING	
REGION				TELEPHONE NUMBER	
NORTH AMERICA (NA)	UNITED STATES OF AMERICA	1-800-565-4008	https://www.askjanssenmedicalinformation.com	1-800-565-4008	
		1-908-455-9922		1-908-455-9922	
	CANADA	1-800-565-4008	https://www.janssenmedicalinformation.ca/submit_a_question		
		1-908-455-9922		1-800-565-4008	
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	ANDORRA	+34912158005	jgcc_emea@its.jnj.com		
	ANGOLA	+244226425520	jgcc_emea@its.jnj.com		
	ARMENIA	+3233939031	jgcc_emea@its.jnj.com		
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	BAHRAIN	0080080428 +97316171485	jgcc_emea@its.jnj.com		
	BELARUS	Not available	jgcc_emea@its.jnj.com		
	BELGIUM	00-800-565-4008-8 +3233939323	jgcc_emea@its.jnj.com ; www.covid19vaccinejanssen.com		
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	CYPRUS	00-800-565-4008-8 +35725654186	jgcc_emea@its.jnj.com ; www.covid19vaccinejanssen.com		
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	DENMARK	00-800-565-4008-8 +4535158573	jgcc_emea@its.jnj.com ; www.covid19vaccinejanssen.com		
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	FAROE ISLANDS	Not available	jgcc_emea@its.jnj.com		
	FINLAND	990-800-565-4008-8 +358981710294	jgcc_emea@its.jnj.com ; www.covid19vaccinejanssen.com		
	FRANCE	00-800-565-4008-8 +33185169327	jgcc_emea@its.jnj.com ; www.covid19vaccinejanssen.com		
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GREENLAND	Not available	jgcc_emea@its.jnj.com			

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IRAQ	Not available	igcc_emea@its.jnj.com
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	BRUNEI	Not available	medinfosea@its.jni.com	
	CAMBODIA	Not available	VaccineMedInfoAP@its.jni.com Please indicate your country of residence.	
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	HONG KONG (China)	Not available	medinfohk@its.jni.com	
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	LAOS	Not available	VaccineMedInfoAP@its.jni.com Please indicate your country of residence.	
	MACAO (China)	Not available	MedInfoHK@its.jni.com	
	MALAYSIA	1800-18-0025	VaccineMedInfoAP@its.jni.com Please indicate your country of residence.	
	MYANMAR	Not available	VaccineMedInfoAP@its.jni.com Please indicate your country of residence.	
	NEPAL	1800 001 0159	VaccineMedInfoAP@its.jni.com Please indicate your country of residence.	
	NEW ZEALAND	0800 800 806	medinfo@janau.jni.com	
	PAPUA NEW GUINEA	Not available	VaccineMedInfoAP@its.jni.com Please indicate your country of residence.	
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	SINGAPORE	Not available	medinfosea@its.jni.com	
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